



Elpakco, Inc.
37 Winter Street
Ashland, NH 03217

Terms and Conditions

1. A certificate of conformance is required for each order that is used in our products. It shall include at a minimum our PO number and a part number as well as a statement that the seller guarantees that the product meets the specifications. Exempt products would be but not limited to office supplies, tooling and machine parts.
2. The latest standard methods and processes shall be used in the supplied products, processes or services unless otherwise specified on the PO.
3. Records shall be maintained for a minimum of 10 years.
4. Elpakco, Inc. shall expect a right of access to its suppliers relevant facilities should circumstances arise that necessitate it.
5. Elpakco, Inc. records rejections to monitor supplier performance to maintain its approved vendor list.
6. Products purchased by Elpakco shall be inspected for foreign object debris (FOD) before shipment and be packaged safely to prevent damage in transit.
7. Should the received product not meet specification, the supplier is expected to repair, credit or replace the products after review and confirmation of the issue.
8. Pricing on the PO shall be accepted or the supplier must notify Elpakco of the price change. Supplier shall not proceed with the order until the change in price is approved by Elpakco.
9. Conflict Minerals: Suppliers are expected to conform to the Dodd Frank Act and refrain from using Conflict Minerals. Elpakco will periodically request CMRT information and expects its suppliers to send notification if there are any changes or nonconformances discovered.
10. All laws and regulations regarding human rights and anti-discrimination shall be followed by all entities associated with Elpakco.